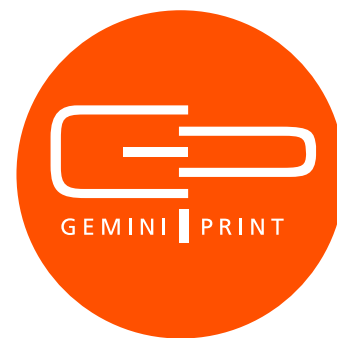


Quality Policy Statement



Gemini Print will consistently strive to provide the very best quality to ensure clients are satisfied with the products and service we deliver.

We aim to be clients preferred supplier/partner by providing a 'total service' for printing, mailing and promotions, in addition to a full range of complementary services to fulfil all aspects of communications, marketing, advertising, direct marketing, exhibitions, events, POS, merchandise, and print to digital integration.

From design & artwork to printing - sheet-fed lithographic printing, digital technology print, & large format printing. The options of more than 20 substrates including paper, card, fabric, glass, etc., plus finishing, collation, fulfilment, packing, mailing, web2print, digital publishing, and own fleet despatch services.

Gemini Print management systems and processes meet the requirements of ISO 9001, by;

- Ensuring that all staff are aware of Gemini Print Policies and responsibilities and are trained and competent.
- Maintaining plant, facilities and processes to provide optimum reliability to manufacture consistent products and achieve specifications.
- Delivering goods on time, as per agreed client requirements.
- Promptly rectifying any complaints or negative feedback, ensuring quality controls process includes learning & development to improve processes or to coach as relevant.
- Meeting relevant legislated requirements

Gemini Print monitor, progress and communicate business objectives regularly that are revised in line with our current published Policies, supporting the work to minimise risk and identify opportunities to continuously improve both processes and products, for the benefit of our clients.

Steve Cropper, Managing Director

Date 28-02-2019